

QUALITY OF CARE DASHBOARD FY2014	Subiaco Private Hospital					Orange Surgery Centre					Churchill Day Surgery					Bathurst Private Hospital					ACHS Peer Group Average 2012 Data
	Qtr1	Qtr2	Qtr3	Qtr4	%	Qtr1	Qtr2	Qtr3	Qtr4	%	Qtr1	Qtr2	Qtr3	Qtr4	%	Qtr1	Qtr2	Qtr3	Qtr4	%	
<b>GENERAL</b>																					
Number of do not attends																					0.64%
Number of patients whose booked procedure is cancelled on arrival due to medical/organisational issues																					0.63%
Transfers out – emergency																					1.15%
Unplanned return to OT- same admission																					0.050%
Occupational exposures													1		0.41%						0.040%
Patient Falls																					0.37% per bed day
Medication Incident - Adverse Event																1				0.18%	0.013% per bed day
Staph Aureus Infection and post-op infections																					0.08%
Pressure injuries																					0.07%
Sentinel Events																					
% Hand Hygiene Compliance													92.40%		0.38%						
<b>Core Hospital Based Outcome Indicators</b>																					
Unplanned readmission for:																					
BPH & SPH: Tonsillectomy - significant reactionary haemorrhage																					0.65%
BPH: Hip replacement																					
BPH: Knee replacement																					
<b>GOVERNANCE</b>																					
Patient Satisfaction Percentile											55.8	69.8	75.2		82.30%						
Breaches of VMO scope of practice																					
Updates to risk register																					
Committee meetings held																					
<b>TOTAL CASES</b>	1215				1215					0	82	76	86		244	563				563	